

ENVISION EYECARE TWO-YEAR WARRANTY



LENS WARRANTY

The number of replacements under warranty is unlimited if you chose a recommended super-scratch-resistant

coating - Clarion XS, Crizal Alize, Claris HD, or XTC.

Prescription lenses can be replaced under warranty if they become scratched, chipped or damaged.

Lenses purchased without a super-scratch resistant coating limits the warranty replacement to once during the two-year warranty period.

We offer one courtesy replacement of scratched sun-clip or non-prescription sunglass lenses within two years of purchase.

FRAME WARRANTY

Frames & sun-clips are under warranty against manufacturer defects for a full two year period.

Damage to frames or sun-clips resulting from misuse is not covered under our two-year warranty.

However, charges for parts and repairs not covered under warranty can be discussed on a case-by-case basis. We will extend a courtesy discount of 25% off of full price when replacing a frame or sun-clip whose damage is not covered under warranty if it is within 2 years of the original purchase.*

WE ARE PROUD TO OFFER OUTSTANDING QUALITY IN EYEWEAR & EXCELLENCE IN CUSTOMER SERVICE.

WE STAND BEHIND OUR PRODUCTS & SERVICES BY HELPING EACH PATIENT CHOOSE EYEWEAR THAT SUITS

THEIR NEEDS & BY INCLUDING OUR EXCLUSIVE TWO-YEAR WARRANTY WITH EVERY EYEWEAR PURCHASE.

DISCONTINUED FRAMES

If the original frame to be replaced under warranty is no longer manufactured, you will promptly be notified that the original frame style is not available and a suitable replacement frame can be chosen within 30 days of the notification. Credit up to the original frame price will be given at the time



of the new frame selection. In the case that a frame change must take place, replacement lenses with the same Rx and options will be included or new lenses/options can be chosen at a 25% discount.*

DISCONTINUED SUN-CLIP

If the original clip to be replaced under warranty is no longer manufactured, you will promptly be notified and a non-magnetic just-match-it/custom clip will be provided as a courtesy replacement in exchange for the clip which is being replaced; or you may choose to receive 25% off your entire

purchase of new eyewear within 30 days of notification that your clip cannot be replaced under warranty.*

*Courtesy/replacement discounts are offered as prompt-payment discounts and cannot be combined with other prompt payment discounts or insurance.

ADDITIONAL DETAILS:

Replacements under warranty are for the exact specifications of your original purchase.

All replacements under warranty are in exchange for the original frame/lens/sun-clip being replaced.

If your eyewear becomes lost within the first year of purchase, we will extend a courtesy discount of 25% discount off of full price for its exact replacement.*

Any time you purchase eyewear from Envision Eyecare we offer a 30 day money-back satisfaction guarantee.

If you are not pleased with your frame or lens choices, your eyewear can be returned or exchanged within one month from the date of your purchase. If insurance was used, you will be refunded your portion and your benefits will be reinstated after the return is finalized.